Health Precautions for a Safe Flight

Your health matters

For a more convenient travel experience, please follow the following advices that will keep you safe in every step.



Before flight

- You can use our digital services to book a flight with EGYPTAIR.
- Call our contact center 1717, use our website egyptair.com or our mobile apps 24/7.
- You can check-in and print your bag-tag through egyptair.com or EGYPTAIR mobile apps.



Moving to Airport

- Every passenger is allowed to a maximum of 100 ml of Alcohol- based disinfection material or hand sanitizer (must be well packed).
- Wear your facemask from leaving the house till arriving to your destination.
- If you feel unwell, please consult your physician prior to flight.
- Please arrive at airport 4.5 hours prior to international flights and 2.5 hours prior to domestic flights.





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Check-in & health screening

- Use the self check-in kiosks at the airport to ask for the assistance of EGYPTAIR airport teams.
- Please keep safe distance between yourself and other passengers and follow the instruction signs.
- You may be asked to open your passports and take off your facemask to complete the check-in procedures.
- Airports are equipped with temperature testing devices.
- Hand sanitizer dispensers are available at the airport for your personal use.
- Carry on baggage to be allowed only for laptops and babies' belongings.





Visiting our Lounges

At lounges, we have kept sufficient spaces between customers. All lounges are provided with sanitization material to keep your hands clean at all times.



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Onboard

- Please be present at the boarding gates sufficient time prior to your flight.
- Our cabin crew are keen on providing seamless health measures to guarantee your safety, and they will wear the personal protective equipment that keep them safe.





- All meals will be packed and we apologize if we couldn't serve a number of food, beverage and inflight items during flights.
- All EGYPTAIR aircraft are equipped with (HEPA) system for air filtration with efficiency to capture 99% of viruses, bacteria & microbes.



- Our fleet is routinely disinfected for all incoming flights.
- Facemask should be used throughout the whole flight.



Arrival

Please keep safe distances during disembarkation.



- Please keep wearing your facemask while leaving the airport.
- Health declaration or arrival medical form maybe required before landing by the destination regulatory authorities.





